

Survey Package 'The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers.'

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Survey 'The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers.'

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - Introduction

Dear participant,

Completing the questionnaire will take a maximum of 10 minutes.

Thank you in advance!

More information on this study can be found below.

Aim

The aim of this study is to gain insight into the impact of the COVID-19 pandemic on diabetes care in Europe. This questionnaire examines to what extent diabetes care took shape during the peaks of the pandemic, how it has changed, experience with video consultation, and the effect on workload.

Time

Completing this online questionnaire for healthcare providers takes a maximum of ten minutes.

What are the benefits of participating in this study?

All participants will receive a summary of the findings on a regional level in September/October. Finally, you will contribute to a better understanding of the impact of COVID-19 on the implementation of diabetes care.

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - Informed consent

Number	Question	Answers
1.1	By completing this questionnaire, you consent to the pseudonymised use of your answers for scientific research. Do you agree ?	<input type="radio"/> Yes <input type="radio"/> No

You did not approve on the use of your answers. We thank you for your time. You can close this questionnaire.

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - Background

Number	Question	Answers
2.1	What is your healthcare profession?	<input type="radio"/> Primary care physician <input type="radio"/> Hospital physician <input type="radio"/> Nurse practitioner <input type="radio"/> Other
2.2	<i>If 'What is your healthcare profession?' is equal to 'Nurse practitioner' answer this question:</i> What is your speciality?	<input type="text"/>
2.3	<i>If 'What is your healthcare profession?' is equal to 'Other' answer this question:</i> What is your healthcare profession?	<input type="text"/>
2.4	How many years of experience do you have in this profession?	<input type="text"/>
2.5	What is your age?	<input type="text"/>
2.6	What is your sex?	<input type="radio"/> Female <input type="radio"/> Male
2.7	What is the setting of your practice during the COVID-19 pandemic?	<input type="radio"/> Rural <input type="radio"/> Urban, deprived neighborhood <input type="radio"/> Urban, middle class neighborhood <input type="radio"/> Urban, upper class neighborhood
2.8	In what kind of organization do you work during the COVID-19 pandemic?	<input type="radio"/> Primary health center <input type="radio"/> Hospital <input type="radio"/> Nursing home <input type="radio"/> Other
2.9	<i>If 'In what kind of organization do you work during the COVID-19 pandemic?' is equal to 'Other' answer this question:</i> In what kind of organization do you work ?	<input type="text"/>

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - Characteristics of your patient population

Number	Question	Answers
3.1	What is the approximate cultural background in your population?	<input type="radio"/> Majority native <input type="radio"/> Majority Western immigrant <input type="radio"/> Majority non-western immigrant <input type="radio"/> Various cultural backgrounds
3.2	How many of your population is diagnosed with diabetes? (When you do not know this, you can continue to the next question)	<input type="text"/> %

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - COVID-19, general impact

Number	Question	Answers
4.1	Did you have symptoms of COVID-19?	<input type="radio"/> Yes, and I was tested positive <input type="radio"/> Yes, but I was tested negative <input type="radio"/> Yes, but I was not tested <input type="radio"/> No <input type="radio"/> I do not know
4.2	Did a family member test positive for COVID-19?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I do not know
4.3	If you could get the COVID-19 vaccine at this moment, would you take it?	<input type="radio"/> Yes, I already got the COVID-19 vaccine <input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I have doubts
4.4	<i>If 'If you could get the COVID-19 vaccine at this moment, would you take it?' is equal to 'I have doubts' answer this question:</i> Why do you still have doubts about the COVID-19 vaccine?	<input type="radio"/> Not enough evidence of efficacy <input type="radio"/> Doubts about the safety of the vaccine <input type="radio"/> Other
4.5	<i>If 'If you could get the COVID-19 vaccine at this moment, would you take it?' is equal to 'No' answer this question:</i> Why do you not want to get the COVID-19 vaccine?	<input type="radio"/> Not enough evidence of efficacy <input type="radio"/> Doubts about the safety of the vaccine <input type="radio"/> Other
4.6	<i>If 'Why do you not want to get the COVID-19 vaccine?' is equal to 'Other' answer this question:</i> What is your other reason?	<input type="text"/>

4.7	If 'Why do you still have doubts about the COVID-19 vaccine?' is equal to 'Other' answer this question: What is your other reason?	
4.8	Do you think your diabetes type 2 patients are willing to get vaccinated for COVID-19?	<input type="radio"/> Yes, most patients are willing to get the COVID-19 vaccine <input type="radio"/> Some patients are willing to get the COVID-19 vaccine <input type="radio"/> No, most patients are not willing to get the COVID-19 vaccine <input type="radio"/> I do not know
4.9	How is your trust in the efficacy of the vaccine?	<input type="radio"/> I fully trust the efficacy of the vaccine <input type="radio"/> I have some trust in the efficacy of the vaccine <input type="radio"/> I do not trust the efficacy of the vaccine
4.10	Do you think vaccination will help eliminate COVID-19?	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I have doubts
4.11	To which extent are you involved in the COVID-19 vaccination programme ? (multiple answers possible)	<input type="checkbox"/> I am involved in the organization of the vaccination programme <input type="checkbox"/> I vaccinate patients with the COVID-19 vaccine <input type="checkbox"/> I am in another way involved <input type="checkbox"/> I am not involved in the vaccination programme
4.12	If 'To which extent are you involved in the COVID-19 vaccination programme ? (multiple answers possible)' is equal to 'I am in another way involved' answer this question: In what other way are you involved in the vaccination programme?	<div style="border: 1px dashed black; height: 20px; width: 100%;"></div>

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - COVID-19, impact on delivery of diabetes care

Number	Question	Answers
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- 5.1 How are you continuing to provide routine diabetes care for your patients during the pandemic? (multiple answers possible)
- Face-to-face
- Telephone
- Video-consultation
- Teleconsultation
- Other

- 5.2 ***If 'How are you continuing to provide routine diabetes care for your patients during the pandemic? (multiple answers possible)' is equal to 'Other' answer this question:***

What are the other ways you continue to provide routine diabetes care for your patients during the pandemic?

- 5.3 Within which time interval can a patient with a diabetes related problem get an answer from a healthcare provider in your organization during the peaks of the pandemic?
- Within 1 day (less than 24 hours)
- Within 2 days (between 24 and 48 hours)
- Within 3 days (between 48 and 72 hours)
- Within 3-7 days
- More than 7 days
- I don't know

- 5.4 ***If 'Within which time interval can a patient with a diabetes related problem get an answer from a healthcare provider in your organization during the peaks of the pandemic?' is not equal to 'I don't know' answer this question:***
- How does this compare to before the COVID-19 pandemic?
- This is as fast as before the corona pandemic
- This is slower than before the corona pandemic
- This is faster than before the corona pandemic
- I do not know

- 5.5 How would you assess the impact of COVID-19 related changes in health care services on your patients with diabetes?
- Strong positive effect
- Moderate positive effect
- No effect
- Moderate negative effect
- Severe negative effect
- I do not know

- 5.6 Has the mental health of your patients with type 2 diabetes changed since the outbreak of COVID-19?
- It has worsened for most patients
- It has worsened for some patients
- It has stayed the same
- It has improved for some patients
- It has improved for most patients
- I do not know

- 5.7 Did the amount of healthcare for your type 2 diabetes patients decrease during the COVID-19 pandemic compared to before?
- Yes, I give less care to all type 2 diabetes patients
- Yes, I give less care to some type 2 diabetes patients
- I give the same amount of care to type 2 diabetes patients as before the COVID-19 pandemic
- No, I give more care to some type 2 diabetes patients
- No, I give more care to all type 2 diabetes patients
- I do not know

- 5.8 How do you feel about this?
- Most of the time I feel good about this
- Some of the time I feel good about this
- I feel neutral about this
- I seldom feel good about this
- I never feel good about this

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - COVID-19, impact on workload and work-related stress

Number	Question	Answers
6.1	How is your workload during the peaks of the COVID-19 pandemic compared to before the pandemic?	<input type="radio"/> I have a lot more work <input type="radio"/> I have a bit more work <input type="radio"/> I have the same amount of work <input type="radio"/> I have a bit less work <input type="radio"/> I have considerably less work

The following questions are related to how you experienced your work as a healthcare professional during the peaks of the COVID-19 pandemic.

- 6.3 Do you worry about getting overloaded by work?
- Most of the time
 - Sometimes
 - Seldom
 - Never
-

- 6.4 To which extent do you feel emotionally drained after a day of work?
- Most of the time
 - Sometimes
 - Seldom
 - Never
-

6.5 Can you concentrate on your work?

- Most of the time
 Sometimes
 Seldom
 Never
-

6.6 How do you sleep?

- Good
 Acceptable
 Poor
 Very poor
-

6.7 Do you feel fit?

- Most of the time
 Sometimes
 Seldom
 Never
-

6.8 Do you think your work is meaningful?

- Most of the time
 Sometimes
 Seldom
 Never
-

6.9 Do you think about patients or work when you are not at work?

- Most of the time
 Sometimes
 Seldom
 Never
-

6.10 Do you worry about getting infected with coronavirus?

- Most of the time
 Sometimes
 Seldom
 Never
-

6.11 Do you worry about infecting your family with coronavirus?

- Most of the time
 Sometimes
 Seldom
 Never
-

The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - Delivery of care, video consultations

Number	Question	Answers
7.1	What is your experience with video-consultation?	<input type="radio"/> I have good experiences with it <input type="radio"/> I have mixed experiences with it <input type="radio"/> I have bad experiences with it <input type="radio"/> I do not know
To which extent are there appropriate facilities to conduct video consultations in your practice? Answer the following statements.		
7.3	The room where video consultations are conducted has sufficient privacy.	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I do not know
7.4	The internet connection is protected.	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I do not know
7.5	The webcam is functioning well.	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I do not know
To which extent does your patient population on average have access to appropriate video consultation facilities? Answer the following statements.		
7.7	Most of my patients have a smartphone, computer, tablet or well-functioning webcam.	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I do not know
7.8	Most of my patients have well-functioning Internet connections.	<input type="radio"/> Yes <input type="radio"/> No <input type="radio"/> I do not know

7.9	How prepared do you feel to manage video consultations in an effective way?	Not Skilled at all	Fully skilled
		(0)	(10)

7.10	Do you think video-consultation could be a replacement for face-to-face contact?	<input type="radio"/> Yes, it could be a replacement for most diabetes consultations <input type="radio"/> Yes, it could be a replacement for some diabetes consultations <input type="radio"/> It could be blended with face-to-face contact, depending on the reason for consultation <input type="radio"/> I doubt whether it could be a replacement <input type="radio"/> No, I do not think it could be a replacement
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7.11	How do you estimate the capability of your patient population to conduct video consultation?	<input type="radio"/> Good <input type="radio"/> Acceptable <input type="radio"/> Poor <input type="radio"/> Very poor
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The impact of the COVID-19 pandemic on experienced diabetes care by healthcare providers. - Outro